- 1. SCOPE OF PROJECT: International Leadership of Texas (ILTexas), a Texas open—enrollment public charter, issues this for our student application and lottery system in order to provide the easiest, most secure, and legally compliant student application process for our prospective families.
- 2. TYPE AND TERM OF CONTRACT: This is a request for proposals under which the Charter will award a contract to manage the student application and lottery system in accordance with the Scope of Services Required. The term of the contract will coincide with the International Leadership of Texas student application annual timeline, which is currently scheduled to begin in November 2022.
- 3. SCOPE OF SERVICES REQUIRED: The International Leadership of Texas student application and lottery system must comply with all necessary application and waitlist requirements. In the 86th Texas Legislative session the provisions for the adoption of a statewide common admission application for open-enrollment charter schools was passed as well as guidelines for charter schools to use waitlists if they receive more applications from students than they have available positions. These application and waitlist requirements may be found in Texas Education Code (TEC) §\$12.117, 12.1173, and 12.1174. Additional information may be found on the TEA website in their Charter Student Admission Application FAQ at

https://tea.texas.gov/sites/default/files/Charter%20School%20Admission%20and%20Enrollment%20Guidance%20-%20FAQ.pdf.

The International Leadership of Texas student application and lottery system will include but not be limited to the following requirements:

- a. Housing the software which manages prospective parents through their initial (or close to initial) digital interactions with ILTexas, parent inquiries, new student applications and existing family reapplications, and which tracks current student status.
- b. Provide families with a function that allows access to view and update application information and easily understand what action items they have and where they are in the process. This includes their waiting list status and number if applicable.
- c. Track prospective and existing families and maintain a view of the current student status (expressed interest, inquired, applied, enrolled, attending, no longer enrolled, graduated, etc.). This includes an ability for various stakeholders (recruiters, marketers, campus registrars) to monitor each step and support as necessary.
- d. Ability for current families to submit their "Intent to Return" information, including automated email reminders.
- e. Must have the ability to integrate with other ILTexas systems Skyward, AWS Data Warehouse, Salesforce, School Messenger, etc., with the ability to identify discrepancies within software.
- f. The ability to integrate with the state system Texas Student Data System (TSDS) for use of the data collection, management, and reporting of the Charter School Waitlist submission.
- g. Run the lottery process in accordance with TEC requirements.
- h. Run the lottery process in accordance with ILTexas Charter requirements. A general view of some of those requirements is detailed in Appendix A and includes allowances for students of ILTexas employees and siblings of current ILTexas students. Must have the ability to automate major functions of this lottery.
- i. Provide real-time customizable reporting and tracking on all aspects of the application process including historical data. This must include:
 - i. Current and historical application numbers by campus and grade level for trend analysis.
 - ii. Information to help improve customer relationships by understanding when parents fall out of the application process and where applicants are coming from.
 - iii. Prospective student and current student status.
- j. A communication system with prospective parents via email and preferably SMS and web-based interactions to keep parents informed of their status and the benefits of an ILTexas education.

International Leadership of Texas February 7, 2022 Student Application and Lottery System

- k. The system must be bilingual (Spanish and English) so parents who speak only Spanish or only English can fully interact and engage with the student application and lottery process.
- 1. Feedback and testing of all elements of the ILTexas student application and lottery system during the design process especially as it relates to cybersecurity and TEC and TEA compliance.
- m. In order to safeguard prospective and current student information the ILTexas application and lottery system must include the following:
 - i. UID Sign-On and Multifactor Authentication.
 - ii. HTTPS web security.
 - iii. FERPA required Pii data security login access and controls.
- 4. PROPOSAL EVALUATION: Proposals shall be opened and reviewed upon receipt. The proposal package shall demonstrate the respondent's ability to deliver a secure, TEC and TEA compliant K-12 student application and lottery system that is easy for parents to use and designed to maximize student enrollment. The Charter will compare submittals in order to create a rank-ordering of firms to identify the most highly qualified and cost effective per the evaluation criteria. Upon approval of the ranking, negotiations may begin in order to reach a contractual agreement for the required services.
 - a. Evaluation Criteria:
 - i. Business organization/assets
 - ii. Experience with modern K-12 student application and lottery systems
 - iii. Cybersecurity abilities
 - iv. Cost
 - v. Ease of use for families
 - vi. Customer Relationship Management experience (from lead to student to alumni)
 - vii. Data Analytics
 - viii.Multilingual capabilities

5. SCHEDULE OF IMPORTANT DATES:

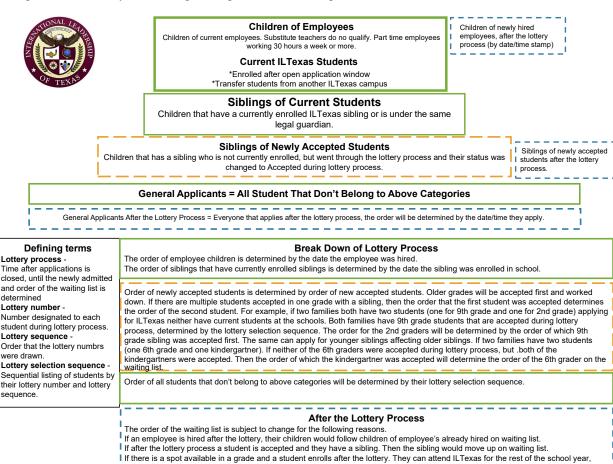
- a. February 21, 2022, 4:00 PM CST Proposal due to ILTexas headquarters office. Please email it as an attachment to Aaron Thorson (athorson@iltexas.org) and Myrna Apodaca (mapodaca@iltexas.org). Proposal must include a cover letter, cost, and a description of how the scope of serviced will be covered.
- b. February 23, 2022 Interviews with finalists. Block this day for potential interviews. If you cannot make this date happen, please let Aaron Thorson know ASAP.
- c. February 24-25, 2022 Ranking of submissions and selection of firm

6. COORDINATING INSTRUCTIONS:

- a. If you have any questions about the scope of services, timeline, or logistics please email the list of questions to both Aaron Thorson (athorson@iltexas.org) and Myrna Apodaca (mapodaca@iltexas.org) at the same time.
- b. If you would like to schedule a 30 minute Q&A session with International Leadership of Texas prior to the proposal due date of February 21, 2022 at 4:00 PM CST please email Aaron Thorson (athorson@iltexas.org) and Myrna Apodaca (mapodaca@iltexas.org) to schedule a time. Please take advantage of this opportunity.

Appendix A -ILTexas Application Process Summary

The following process pyramid is the current documented ILTexas admissions, lottery, and reenrollment process. This process is subject to change and should only serve as a general guideline of our requirements.



but they do not have a guaranteed spot next year. The student will be placed at the top of the waiting list.

Everyone that applies after the lottery process. The order for them will be determined by the date/time they apply.